

Position Description

IT Manager



LAST UPDATED: August 2022

LOCATION: Canberra, ACT

ABOUT THE ROLE

The IT Manager is a crucial member of Geoscape's Enterprise IT Squad. The IT Manager will be an experienced leader with experience in working in complex technical environments. You will initiate and lead projects to achieve key business objectives, as well as help to modernise our IT operations and ensure that appropriate IT enablers are in place to help our team of innovators achieve their best results.

In this role you will work closely with Geoscape's CTO to improve the experience of our most important asset, our people

WHO WE'RE LOOKING FOR

An innovative self-starter with strong and engaging communication skills and proven IT management capability, who is not afraid to roll up their sleeves.

You'll bring:

- 3+ year's experience as an IT manager
- 3+ year's experience managing Cloud technologies, with a preference for AWS
- Experience achieving, or at least maintaining, compliance with ISO 27001 and the Essential 8 Maturity Model
- Experience managing Windows environments. Knowledge of managing environments that include Mac and Linux are also desirable
- Excellent working knowledge of computer systems, security, network and systems administration, databases and data storage systems, and phone systems
- Demonstrated experience in administering Azure AD, Microsoft 365, and SharePoint Online.

Importantly, we need you to be a role model of Geoscape's values and enhance our already impressive team culture.

SKILLS and Experience

We look forward to you providing examples of your skills and experience in:

- Developing and implementing IT policy and best practice guides for the organisation
- Leading the establishment and maintenance of a stable IT environment for our people
- Establishing and maintaining Geoscape's ISO 27001 security program
- Designing training programs and workshops for staff
- Working with the CTO to develop and maintain strategic partnerships that accelerate or enhance delivery of IT capability to our people
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure
- Ensuring that appropriate metrics are in place to measure the effectiveness of the Enterprise IT squad
- Managing Geoscape's knowledge management systems.

JOIN OUR TEAM OF INNOVATORS

Data was once an abstract idea. Today it's woven through our lives, linking the physical and the digital, informing the choices we make in rapidly evolving social and geographical landscapes.

Geoscape Australia is a trusted source of accessible location data, and an independent and self-funded company owned by the governments of Australia.

Promoting innovation is our cause. In the data-driven economy, our data powers new technologies, products and processes, improves productivity and stimulates economic growth.

With a history of collaboration and a culture of shared thinking, we push beyond what we know today to approach new challenges with a fresh perspective.

The result? For businesses and governments, the data required to make better decisions. For our people, the chance to build a meaningful career solving real-world problems.

OUR VALUES

Passionate about People. We're passionate about making a difference and putting people first in the decisions we make.

Proven Knowledge. We have a continual thirst for knowledge, experts who are always looking to learn.

A Leader's Mindset. We're agile and nimble, leading the way through our innovative and creative thinking.

Respectful Collaborators. We're respectful, optimistic and encouraging, celebrating diverse backgrounds and perspectives.

What We Offer You

- A Respectful, Inclusive and Friendly Workplace
- Clear Expectations and Goals
- Commitment to Professional Development
- An Ambitious and Innovative Culture
- Flexible Working Options Allowing you to Thrive at Work and at Home
- Salary Sacrifice Arrangements
- A Family Friendly Environment
- Staff Engagement Processes
- A Doona Day, and
- We Have Fun

Our team culture combined with a focus on equality, inclusion and diversity in the workplace makes Geoscape a great place to work.

Are you ready to join us?

[Click here to apply or email your updated resume and cover letter to \[recruitment@geoscape.com.au\]\(mailto:recruitment@geoscape.com.au\).](#)