

Geoscape Verify Privacy and Data Handling Notice

About this Notice

This Notice explains how Geoscape Australia handles personal information submitted by customers through Geoscape Verify. It is intended for customers using Geoscape Verify and individuals whose contact information may be submitted for validation.

Geoscape Australia generally receives this information from the customer using Geoscape Verify, rather than directly from the individual concerned. Customers remain responsible for being authorised to submit the information, complying with applicable privacy and other laws, providing any required notices and obtaining any required consents. Customers should submit only the information reasonably necessary for the requested validation.

What Geoscape Verify does

Geoscape Verify provides address, mail, phone and email validation services:

- **Address Verify** checks Australian address information using G-NAF® Live, and New Zealand address information using NZ Addresses licensed by Toitū Te Whenua Land Information New Zealand;
- **MailPoint Verify** checks Australian postal addresses using Australia Post's Postal Address File;
- **Phone Verify** checks phone-number format, type and country or region; and
- **Email Verify** checks email-address format, domain mail settings and other available validation signals.

Geoscape Verify does not identify an individual, verify identity or confirm that contact information belongs to or is controlled by a particular individual.

How information is handled

Customers may submit a physical or mailing address, email address or phone number and receive a validation result.

Physical and mailing addresses may be used to maintain and improve Geoscape Australia's address products and services.

Submitted email addresses and phone numbers are not retained in Geoscape Australia's operational or business intelligence reporting. Geoscape Australia retains limited customer and transaction information for audit, billing and reconciliation and uses aggregate information for trend and quality reporting.

Customers should not submit sensitive or unnecessary personal information.

Limitations of validation results

An Email Verify result does not confirm that an inbox exists, is active or monitored, that an email will be delivered, or that the email address belongs to a particular individual.

A Phone Verify result does not confirm that a number is connected, active or reachable, that a call or message can be delivered, or that the number belongs to a particular individual.

Validation results should not be treated as proof of identity, ownership or control of contact information or as a substitute for identity verification, authentication, KYC, AML or other due diligence.

Further information

For more information, see the [Geoscape Australia Privacy Policy](#).

Questions about this Notice or Geoscape Australia's handling of personal information can be directed to:

General Counsel

Geoscape Australia

Email: info@geoscape.com.au

Phone: (02) 6260 9000